

# CCH Board Meeting January 2019



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COOK COUNTY  
**HEALTH**



# Systemwide Observations and Revenue Cycle Metrics



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# Observations

Operating Margin challenging to FY2018 targets but drivers to watch vs. same time FY17 include

- Primary Care visits are flat while Specialty Care visits are up 8%
- Surgical Cases up 4% and slightly below FY2018 Target
- Inpatient Discharges down 12% and LOS 7% higher
- Emergency Department visits are flat
- Deliveries down 16%
- System-wide uninsured numbers, captured by visit held 42% (Provident 34%, ACHN 42%, Stroger 44%)
- System wide Revenue Cycle ratios challenging in Dec-2018 (note this is FY-2019) and FY2018 progress will be sustained



# Revenue Cycle Metrics

Metric	Average FYTD 2017	Average FYTD 2018	Average FYTD 2019	Dec-18	Benchmark /Target
Average Days in Accounts Receivable <i>(lower is better)</i>	110	106	99	99	45.85 – 54.9*
Discharged Not Finally Billed Days <i>(lower is better)</i>	11.6	7.9	9.9	9.9	7.0
Claims Initial Denials Percentage <i>(lower is better)</i>	N/A	27%	22%	22%	20%

## Definitions:

Average Days in Accounts Receivable Total accounts receivable over average daily revenue

Discharged Not Finally Billed Days Total charges of discharge not finally billed over average daily revenue

Claims Initial Denials Percentage Percentage of claims denied initially compared to total claims submitted.

\* Source HFMA Key Hospital Statistics and Ratio Margin Post 2014

# System Payor Mix By Visit

All Medicare = 16%

2%

4%

12%

29%

Uninsured  
42%

7%

4%

All Medicaid = 36%

■ Uninsured

■ Commercially  
Insured

■ Medicaid

■ Medicaid Managed  
Care

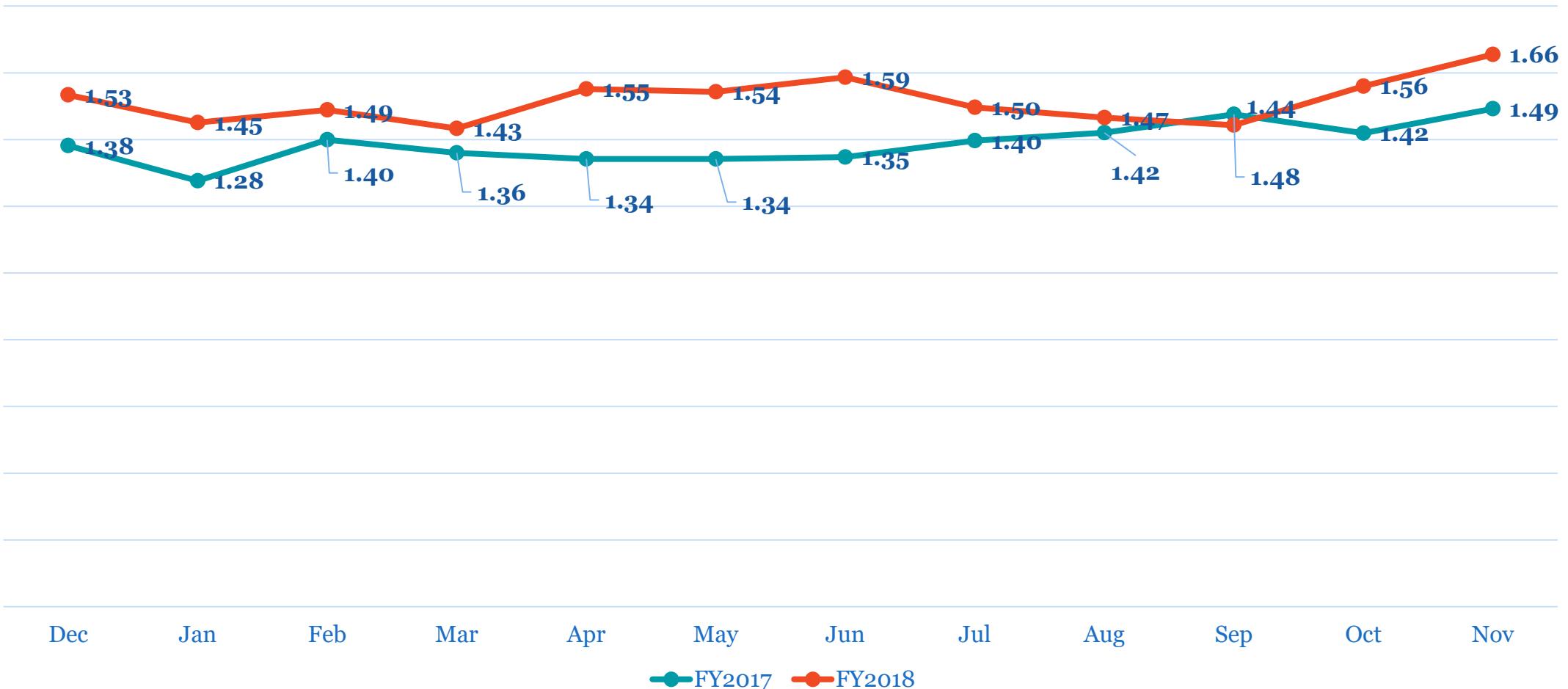
■ Medicare

■ Medicare Managed  
Care

■ Other



# Case Mix Index



# Questions?



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